

Ph. No.: 9954026126

MarangiMahavidyalaya

PO.-Lettekujan, Golaghat, Assam, Pin-785613 www.marangimahavidyalaya.edu.in

MATRIC ID:

5.1.4 The Institution has a transparent mechanism for timely redressal of students' grievance including sexual harassment and ragging cases

Marangi Mahawidyalaya



Ph. No.: 9954026126

MarangiMahavidyalaya

PO.-Lettekujan, Golaghat, Assam, Pin-785613 www.marangimahavidyalaya.edu.in

1. After relooking, the correct revised data excluding the program conducted on the dated 12/09/2022



Grievance Redressal Cell:

(ESTD, 2019, 8th August)

Grievance Redress mechanism is part and parcel of the machinery of any administration. No administration can claim to be accountable, responsive and user-friendly unless it has established an efficient and effective Grievance Redress Mechanism. The Grievance Redressal mechanism in a democratic setup is important for the sustemance of the system itself. If the grievances of the students are timely solved the people become satisfied with the working of the administration and this satisfaction gives stability to the institution.

Marangi Mahavidyalaya(Degree) has constituted Grievance Redressal Cell on 8th August 2019 according to the guidelines of Government and UGC to realize the primary need of the students and staff and secure civil liberties for all the stake holders. It is composed of teachers from various departments who shall act as the conduit between the administration and the students in effectively communicating grievances and redressing them. These grievances may pertain to any aspect of the student's life on the campus. The cell is intended to find solution for the problem like sexual harassment, any kind of physical or mental harassment complaints regarding classroom teaching classroom management, completion of syllabus, teaching method etc and when they arise. The Grievance Redressal Cell convences meetings periodically and takes steps to redress the grievance.

OBJECTIVES:

The main objective of Grievance Redressel Cell is to develop a responsive accountable attitude among all the stake holders in order to maintain a harmonious educational atmosphere in the institute. The objectives of the Grievance Redressel Cell are:

- To provide the students access to immediate hassle free recourse to have their grievances redressed.
- To develop an organisational framework to resolve Grievances of students and other stake holders.
- To enlighten the students on their duties and responsibilities to access benefits due under the policies.
- iv) To look into the complaints lodged by any student and redress it as per requirement.
- To establish structured interactions wish students to elicit information on their expectations.
- To identify systematic flaws in the design and administration of various general insurance products and to seek solutions there on
- To institute a monitoring mechanism to oversees the functioning of the Grievance Redressal policy.
- viii) Inspire the students to express their Grievances Redressal policy.
- ix) Inspire the students to express their grievances.

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Responsibility for Redressal:

- The college expects that Grievance Redressal be time bound and result oriented. i) Every Grievence is expected to be resolved within a maximum period of fifteen working days.
- The final responsibility for Grievance Rredressal rests with the principal of ii) college.
- The Grievanc Rredressal Cell of college shall monitor status and progress of grievance Redressal and shall furnish Quarterly report on Grivence Redressal iii) position to the principal.

Purpose:

The following Purpose are determined for the Grivance Redressal Cell of Marangi Mahavidyalaya (Degree)

- (a) To ensure a democratic environment in the campus.
- (b) To create a student friendly atmosphere in the institution.
- (c) To solve the various personal and educational related grievances of the teachers.
- (d) To ensure the qualitative as well as Quantitative development of the institution
 - through the Grievance and Redressal cell.

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Grievance appeal and Redressal Committee Members for the year August 2019 to 25th January, 2020.

		Nominated as
I No	Name	Polaniani VC
	Mr. Padmakanta Hazarika	Principal, I/C
1.		Convenor
2	Dr.Daisy rani Chutia	Member
2	Dr. Akhil Bora.	
3.	Mr. Nava kamal Borah	Member

Contact person:

Dr. Daisy rani Chutia.

Assistant Professor

Department of Education.

Email ID= chutiadaisy77@gmail.com.

Phone no: 7002947330.

Marangi Mahabidyalaya (Degree)

P.O= Lettekujan

PIN- 785613

Golaghat ,Assam.

Principality of the state of th

Marangi Mahasidyalaya(Degree)

Letekujan, Golaghat, Assam

Phone no-9435968558

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Marangi Manavidyalaya

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Marangi Mahawidyalaya

Marangi Mahabidyalaya (Degree).

Students Grievances Redessal Cell (2019)

Complaints lodged date: 07/08/2019

Complaints received by class: 1st semester.

Issue: Need of student bike stand. .

Action taken (date): 10.08. 2019

Action: Informed the management about the issue and made necessary

arrangements for the same as much as possible.

Signature of the faculty

PRINCIPAL, VC

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Minutes of the meeting of students Grievances and Redressal Cell Committee:

Meeting Date: 04/11/2019

Time: 2.00 p.m

Minutes of the meeting:

- > The members discussed about the effective awareness about the cell among the students.
- Direction was given to the committee members to document the same.
- > Most of the grievance issues was related to :
- Working of fans in classrooms
- Need of bike stands.
- Regarding food items in the canteen.
- Regarding playground etc.

 The issue was reflected and the same was communicated to the students by a way of circular.

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Marangi Mahabidyalaya (Degree)

Students Grievances Redessal Cell (2019)

Complaints lodged date: 05/11/2019

Complaints received by class: 1st semester.

Issue: Regarding shortage of games items in the college.

Action taken (date): 07.11.2019

Action: Informed the management about the issue and made necessary arrangements for

the same as much as possible.

Signature of the faculty

PRINCIPAL NO Management Managemen

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PRIIMaha

Grievance appeal and Redressal Committee Members for the year 26th January2020, to 31st October 2022.

SI No	Name	Nominated as
1.	Mr. Mohan Boruah	Principal, I/C
2.	Dr.Daisy rani Chutia	Convenor
3.	Dr. Akhil Bora.	Member
4.	Mr. Nava kamal Borah	Member

Contact person:

Dr. Daisy rani Chutia.

Assistant Professor

Department of Education.

Email ID= chutiadaisy77@gmail.com.

Phone no: 7002947330.

Marangi Mahabidyalaya

P.O= Letekujan

PIN- 785613

Golaghat ,Assam.

Marangi Marang

Letekujan, Golaghat, Assam

Phone no-9101179870

Marangi Mahabidyalaya (Degree).

Students Grievances Redessal Cell (2021)

Complaints lodged date: 10/10/2021

Complaints received by class: 5th semester.

Issue: Repairing of desk benches in the classroom...

Action taken (date) 14/10/2021

Action: Informed the management about the issue and made necessary

arrangements for the same as much as possible.

Signature of the faculty

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Marangi Mahabidyalaya (Degree).

Students Grievances Redessal Cell (2021)

Complaints lodged date: 22/10/2021

Complaints received by class: 1st semester.

Issue: .Required a bulb at classroom.

Action taken (date): 23/10/. 2021

Action: Informed the management about the issue and made necessary

arrangements for the same as much as possible.

Signature of the faculty

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Meeting Date: 20.11.21.

Time: 4 P.M.

Agenda:

- To read and confirm the minutes of previous meeting.
- · To review on the issues received by the students.
- Any other matter with the permission of the principal.

Principal / C Principal / Principal / (Degree)

Marangi Mahabidyalaya(Degree)

Minutes of the Meeting of Students Grievances and Redressal Cell Committee.

Meeting Date: 20.11.21.

Time: 4 P.M.

Minutes of the Meeting:

- > The minutes of the previous meeting was read
- The members discussed about the effective awareness about the Cell among the students.
- > Direction was given to the committee members to document the same.
- Most of the grievances issues was related to:
- ✓ Repairing of desk and benches of the classroom.
- ✓ Working of fans in the classroom
- ✓ Working of Lights in classrooms.

The issue was rectified and the same was communicated to the Students by way of circular.

Principa li/c

Marangi Mahabidadiaya (Degree)

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Marangi Mahavidyalaya

Students Grievances Redessal Cell (2022)

Complaints lodged date: 11/04/2022

Complaints received by class: 4th semester.

Issue: Need of dust bin in the college campus..

Action taken (date) : 12/04/2022

Action: Informed the management about the issue and made necessary

arrangements for the same as much as possible.

Signature of the faculty

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Marangi Mahavidyalaya

Students Grievances Redessal Cell (2022)

Complaints lodged date: 04/05/2022

Complaints received by class: 4themester.

Issue: problem in girls' urinal.

Action taken (date): 05/05/2022

Action: Informed the management about the issue and made necessary

arrangements for the same as much as possible.

Signature of the faculty

PRINCIPAL, I/C Marangi Mahavidyalaya

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2. Minutes of the meetings of student Grievence Committee



Minutes of the meeting of students Grievances and Redressal Cell Committee:

Meeting Date: 04/11/2019

Time: 2.00 p.m

Minutes of the meeting:

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Meeting Date: 20.11.21.

Time: 4 P.M.

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Principa li/c

Marangi Mahabidaya(Degree)

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Ph. No.: 9954026126



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3. Circular justifying the objectives of the Matric:

Weblink to justify the Matric:
Online measure for students for grievance submission

https://www.marangimahavidyalaya.edu.in/eforms/grievance-form/10/



RANGI MAHAVIDYALAYA(Degree)

(Affiliated to Dibrugarh University) P.O. Lettekujan, Golaghat(Assam) www.marangimahavidyalaya.edu.in Mail ID: marangimahabidyalaya2016@gmail.com

CIRCULAR

Date: 1/11/2019

A meeting of student's grievances and redressal cell committee members will be held on 4/11/2019 at 2.00 P.M.Committee members are requested to attend the same to discuss about the functioning of the committee.

Agenda:

To review on the issues received by the Students.

 Any other matter with the permission the of chairman(Principal). Marangi Mahavidyalaya (Degree

Principal

Marangi

Mahavidyalaya(Degree)

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(Affiliated to Dibrugarh University)
P.O. Lettekujan, Golaghat(Assam)
www.marangimahavidyalaya.edu.in
Mail ID: marangimahabidyalaya2016@gmail.com

Circular

Date:17/11/21

A Meeting of Student's Grievances and Redressal Cell Committee members will be held on 20/11/21 at 3.P.M. Committee members are requested to attend the same to discuss about the functioning of the committee.

Agenda:

- To read and confirm the minutes of previous meeting.
- To review on the issues received by the students.
- Any other matter with the permission of the principal.

Principal, Morangi Mahadiahalar

Marangi Mahavidyalaya(Degree)

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Ph. No.: 9954026126



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4. Documents of Grievances Commettee and other commettee(sexual harrasment and anti raging commettee)



Grievance Redressal Cell:

(ESTD, 2019, 8th August)

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- vii) To institute a monitoring mechanism to oversees the functioning of the Grievance Redressal policy.
- viii) Inspire the students to express their Grievances Redressal policy.
- ix) Inspire the students to express their grievances.

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The final responsibility for Grievance Rredressal rests with the principal of ii)

college.

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through the Grievance and Redressal cell.

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Grievance appeal and Redressal Committee Members for the year August 2019 to 25th January, 2020.

		Nominated as
SI No	Name	Principal, I/C
	Mr. Padmakanta Hazarika	Principal, 1/C
1.		Convenor
2.	Dr.Daisy rani Chutia	Member
3	Dr. Akhil Bora.	Member
	Mr. Nava kamal Borah	Member

Contact person:

Dr. Daisy rani Chutia.

Assistant Professor

Department of Education.

Email ID= chutiadaisy77@gmail.com.

Phone no: 7002947330.

Marangi Mahabidyalaya (Degree)

P.O= Lettekujan

PIN- 785613

Golaghat ,Assam.

Principalor Para Regree

Marangi Mahadayalaya(Degree)

Letekujan, Golaghat, Assam

Phone no-9435968558

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Formation of gender sensitization committee against sexual harrasment

Gender Sensitization Committee against Sexual Harassment Cell:

Gender sensitization Committee against Sexual Harassment Cell is very much prominent in every educational institution. As per the guidelines laid down by the Supreme Court of India, in its ruling on the Writ Petition (Criminal) Vishaka vs. State of Rajasthan(1997) on the prevention and deterrence of sexual harassment at the work place. This is in keeping with article 21 of the constitution of India which occurs every individual have right to live with human dignity, free from exploitation etc. Therefore under constitutional obligation in India, there is no violation of fundamental right of any person. On the other hand, the guidelines on sexual harassment prevention in the workplace issued by the Honorable Supreme Court of India in 1997 and in accordance with the (Vishakha & OTHER VS. the state of Rajasthan & others) stated that every instance of sexual harassment is a violation of "Fundamental Rights" under Article 14,15, and 21 of the Constitution of India, and amounts to a violation of the "Right to Freedom" under Article 19(1)(g). Another Supreme Court judgement in january 19999 (Appal Export Promotion Council vs. Chopra) has stated that sexually harassing behavior "needs to be eliminated as there is no compromise on such violations". The Supreme Court further reiterated that sexual harassment "is a violation of the fundamental right to gender equality and the right to life and liberty". According to the Honorable Supreme Court of India has defined sexual harassment is any unwelcome sexually determined behavior such as:

- 1. Physical contact and advances.
- 2. Demand or request for sexual favors.
- 3. Sexually colored remarks.
- Any other unwelcome physical, verbal or non-verbal conduct of a sexual nature.

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Marangi Mahavidalaya has been established Gender Sensitization and Harassment Cell in the year 2019 with the commitment to provide a congenial and conducive atmosphere in which students, teacher and nonteaching staff can work together in an environment free of violence, harassment and discrimination on the basis of gender. Therefore, every teaching and non-teaching staff become aware of the commitment to the right to freedom of expression and association, it strongly supports gender equality and opposes any form of gender discrimination and violence.

Objectives of the Cell:

- 1. To resolve the issues pertaining to sexual harassment.
- 2. To provide a platform for listening to complaints and Redressal of grievances.
- 3. To foster healthy relationship with man and woman.
- 4. To equip students, faculty and staff with the knowledge of their legal rights and Redressal of their grievances.
- 5. To facilitate speedy delivery of justice, through organizing meetings at regular intervals.
- 6. To provide an environment free of gender-based discrimination.
- 7. To ensure equal access to all facilities and participation in activities of the
- 8. To create physical and social environment that will deter acts of sexual harassment.
- 9. To promote a social and psychological environment that will raise awareness about sexual harassment in its various forms.
- 10.To undertake all necessary and reasonable steps including the guidelines of appropriate committees for the purpose of gender sensitization and to conduct of sexual harassment.

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11. To provide orientation programs on Gender sensitization and existing legal laws related to women harassment, and formal enquiry and Redressal at regular intervals.

Powers of the committee:

- The committee shall have the power to summon and call for documents or any information from any employee/student.
- 2. If the committee has reason to believe that an employee/student is capable of furnishing relevant documents or information, it may direct such person to produce such documents or information by serving a such person to that person, summoning the person, or calling for notice in writing on that person, summoning the person, or calling for such documents or information at such place and within such times as such documents or information at such place and within such times as may be specified in the written notice.
- 3. Where any relevant documents or information is recorded or stored by means of a mechanical, electronic or other device, the committee shall have the power to direct that the same be produced, or that a clear reproduction in writing of the same be produced.
- The committee shall have the power to issue interim directions to/ with regard to any person participating in the proceedings before it.
- 5. The committee shall have the power to recommend the action to be taken against any person found guilty of (a) sexually harassing the complaints (b) retaliating against/victimizing the complaints or any other person before it and (c) making false charges of sexual harassment against the accused person.

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Functions of the Committee:

Preventive steps:

- 1. To facilitate a safe environment that is free of sexual harassment. 2. To promote behaviors that creates an atmosphere that ensures gender

Remedial steps:

- 1. To ensure that the mechanism for registering complaints is safe,
- 2. To take cognizance of complaints about sexual harassment, conduct enquiries, provide assistance and Redressal to the victims, recommend penalties and take action against the harasser, if
- 3. To advise the competent authority to issue warnings or take the help of the law to stop the harasser, if the complaint consents.
- 4. To seek medical, police and legal intervention with the consent of the complaints.
- 5. To make arrangements for appropriate psychological, emotional and physical support (in form of counseling, security and other assistance) to the victims if so desires.

Activities:

- 1. Conducting gender awareness programmers.
- 2. Organizing women empowerment programmers.
- 3. Programs in the nearby community to sensitize gender equality.
- 4. Observing International Women's Day.
- 5. Creating awareness against gender biasness, domestic violence.
- 6. Prevention and Redressal of sexual harassment.

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Establishment of the formation of Gender Sensitization and Sexual Harassment Cell: 6th August 2019.

1st meeting

Date- 6th August, 2019.

Venue-Room no-1.

Time- 3 pm onwards.

Agenda of the meeting:

- 1. Objective of the meeting.
- 2. Discussion on various gender based issues and prepare the action plan for the year.
- 3. Vote of thanks and end of the meeting.

Members of the Cell:(2019)

- 1. Mr. Padmakanta Hazorika(Chairperson)
- 2. Dr. Mamoni Mahanta, Assistant professor, Chairperson
- 3. Mrs. Dipty Tamuly, Assistant professor, Convener.
- 4. Dr. Daisy rani Chutiya, Assistant professor, Members from Teaching Staff.
- 5. Mrs. Bijumoni Dutta, Member from Non-Teaching Staff.
- 6. Mr. Yugaljyoti Borah, Assistant professor, Member from Governing Body.
- 7. SI., Member from Numaligarh Outpost.
- 8. Eva Gogoi, Member from Girl's Student.

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9. Munmi Devi, Student Member. 10.Anamika Phukon, Student Member. 11.Krishnali Saikia, Student Member. Scanned by TapScanner

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Marangi Manayidyalaya

Formation of anti raging comeettee

	Spage: 01
	Anli-Ragging Cell:
	In conformity with 40,0 guidelines, State Govern-
	ment instructions and Supreme court judgement and
	direction, Marangi Matabidyadaya (Deques is following
	"Zero-Joherance Policy" in care of rugging, Any student of
_	The callege accused and found quilty of hugging
_	we'll be dealt with, in accordance with the Provision
_	of the Law.
	Rogging is a disturbing reality in higher
_	education system of our country. Suspite the fact met
	innocent lines and has ruined corners of tronsand of
	bright students, me practice is still perceived by
	many institutions of hiper education. Ragging is
	totally banned in the campus of Marangi Marabidyalaya
	(Dupu) and anyone found guilty of rayging is liable
	to be purished. The colleges can providly claim itself
	as one of the ragging free institution of the region.
	The college his zero-tolerance for ragging. Hence the
	institution ensures a ragging free campus,
	Vision:
	To build a ragging free environment
	by instilling the principles of telerance, comparison
	and rensitivity so not students become
30	responsible citizens.
	Mission!
	To create a clean atmosphere
	Mission: To create a clean atmosphere for the students where no act of ranging exists.
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Marang Manandyshaya

Element E	Meeting of Anti-Rogging Cell: "Date:
	Meeting 1 01 2017
-	Agenda:
	1. Acceptance of the cavir by the fresident
	3. Objectives of the meeting to be stated.
	4. Thiscursies on rugging in college compas. 5. others.
	Signatures of the members;
	1. Por (Padam Kanta Hazarika)
	3. Annel Consos 4. Rebakada gon'
	5. Port Buard
	7. Sayanto Gagni
	S. SIKhaneni Hazarika
10:11/18	Proceeding:
	Loday on 12/06/2017, a meeting has been
	ile, along with the respective members of the
	Choir by he Prasident, i.e, the Principal, ilc, Mrs.
	many has welcomed all the manifest to
	in brief about the early of ranging and -
	members present en l'al
	Then Mr. Binod Konoar has reject that they
	are bucky enough in this regard became

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Page: 05 now there is no such tragging in the college. He wishes that this regulation of the institution should be remained year after year. All the members support his view - me meeting is ended by the vote of manks offered by Brighty Jenny Resolutions: 1. It is resolved to make the college a raggingfree area. 2. It is decided to take necessary action if any case of ragging wine 3. It is decided to take some awareness programm among students whent the bad effects of myoing Syprane PRINCIPALVE Marcha Hotologo

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Marangi Manaydyalaya

Marangi Manaydyalaya

Ph. No.: 9954026126



${\bf Marangi Mahavidya laya}$

PO.-Lettekujan, Golaghat, Assam, Pin-785613 www.marangimahavidyalaya.edu.in

5. Documents of redressal



Marangi Mahabidyalaya (Degree).

Students Grievances Redessal Cell (2019)

Complaints lodged date: 07/08/2019

Complaints received by class: 1st semester.

Issue: Need of student bike stand. .

Action taken (date): 10.08. 2019

Action: Informed the management about the issue and made necessary

arrangements for the same as much as possible.

Signature of the faculty

PRINCIPAL VC

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Malanarah Manayahaya

Grievance Form

1. Name of the Applicant: Margul islm

2.Class: B.A

3. Semester: 1 st

4. Department: Political Science

5. Roll No : //

6. Type of Grievance: Buke stand Total

7. Event occurred Date: 7.8.2019

8. Complaint Description: 3'4- 2000 19 5 mg bike \$2072 2020

2070 61372472 373747 32 mg Par 1 shorter

2080 61372472 373747 32 mg Par 1 shorter

2080 61372472 524325 bike sland 2 275747 201774

Mislm

Signature of the complainant

Marangi Manaridyalaya

Marangi Mahabidyalaya (Degree)

Students Grievances Redessal Cell (2019)

Complaints lodged date: 05/11/2019

Complaints received by class: 1st semester.

Issue: Regarding shortage of games items in the college.

Action taken (date): 07.11.2019

Action: Informed the management about the issue and made necessary arrangements for

the same as much as possible.

Signature of the faculty

PRINCIPAL VC

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Grievance Form

1. Name of the Applicant: Surajit poul

S.A.

3. Semester: Lst Sem

4. Department: Political science

5. Roll No : 108

6. Type of Grievance: Need more play items like Gricket, Badminton, fortbal etc. - -

7. Event occurred Date: 5.16.19

8. Complaint Description:

We need a specific playground

request to

for our development and, anthority to

full fill our demand.

Signature opthe complainant

Marangi Mahawidyataya

Marangi Mahabidyalaya (Degree).

Students Grievances Redessal Cell (2021)

Complaints lodged date: 10/10 /2021

Complaints received by class: 5th semester.

Issue: Repairing of desk benches in the classroom...

Action taken (date) 14/10/2021

Action: Informed the management about the issue and made necessary

arrangements for the same as much as possible.

Signature of the faculty

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Grievance Form

1. Name of the Applicant: Wpsla Konwarz

2.Class: B.A

3. Semester: 1st Semester

4. Department: History

5. Roll No : 66

6. Type of Grievance: Weed at proper electricity supply in our classroom;

7. Event occurred Date: 09 10 2021

8. Complaint Description: Immediately take proper action on electricity supply at class Room.

Utpola Konwan

Signature of the complainant

Marangi Mahavidyalaya

Students Grievances Redessal Cell (2022)

Complaints lodged date: 11/04/2022

Complaints received by class: 4th semester.

Issue: Need of dust bin in the college campus..

Action taken (date) : 12/04/2022

Action: Informed the management about the issue and made necessary

arrangements for the same as much as possible.

Signature of the faculty

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Grievance Form

1. Name of the Applicant: Priyanka Hazarika

2.Class: B.A

3. Semester: 4 th Semester

4. Department: Sociology

5. Roll No: 11

6. Type of Grievance: करलए- त्यहाड्याप्टण एवंदिन वर्षण्य

7. Event occurred Date: 11/4/2022

8. Complaint Description: कल्लिब क्विस्स्मिक लिंदित व्याप्प तथाकार पादव व्याप्त विव क्विस्स्मिन विवेद मा विवेद हिटका प्रिटिक अध्यविभागान विवेद मा व्याप्प कि किल्लिक अध्यविभागान व्याप्त मिल्लिक व्याप्त मिल्लिक क्विस्सिक Signature of the complainant



Marangi Mahavidyalaya

Students Grievances Redessal Cell (2022)

Complaints lodged date: 04/05/2022

Complaints received by class: 4themester.

Issue: problem in girls' urinal.

Action taken (date): 05/05/2022

Action: Informed the management about the issue and made necessary

arrangements for the same as much as possible.

Signature of the faculty

PRINCIPAL, I/C Marangi Mahavidyalaya

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PRINCIPAL III

Grievance Form

1. Name of the Applicant: Rupali Chorch.

2.Class: B. A

3. Semester: 4th Sem

4. Department: 30eiology

5. Roll No : 54

6. Type of Grievance: 예계절 개진적 - 커워켓

7. Event occurred Date: 4 | 5 | 26 32

8.Complaint Description: সেমাৰ দিল্ল চিল্লানিকোটাত পৰিস্কাৰা

প্ৰান্ত্ৰপৰ্বা অন্ত্ৰবিশ হোৱা পৰিলাইছে হৈছে। নতিকে উপস্কৃতি

ব্যক্ত্ৰণ সেহন ক্ৰে মেন।

Rupali houth.

Signature of the complainant

