

( 2 )

- (c) The greatest resistance to Scientific Management came from workers / trade unions / managers / human relations.

( Choose the correct option )

- (d) Elton Mayo was involved in the Hawthorne studies from 1923 to 1932 / 1924 to 1932 / 1924 to 1934 / 1927 to 1932.

( Choose the correct option )

- (e) Simon was positively influenced by ideas of L. D. White / Henry Fayol / Terry / Barnard.

( Choose the correct option )

- (f) Who is the author of the book, *The Ecology of Public Administration*?

- (g) The Minnowbrook Conference was held in 1968 / 1969 / 1970 / 1978 in the USA.

( Choose the correct option )

- (h) "People's participation is the essence of good governance." Who said this?

2. Write on the following (within 150 words each) :  $4 \times 4 = 16$

- (a) Characteristics of the rational decision-making process

- (b) Features of private administration

( 3 )

- (c) Characteristics of good governance

- (d) Objectives of people's participation in administration

Answer the following questions (within 500 words each) :

3. What is Public Administration? Discuss the scope of the study of Public Administration as a subject of study.  $3+9=12$

Or

Make an attempt to discuss the differences between public and private administrations. 12

4. Critically examine F. W. Taylor's theory of Scientific Management. 11

Or

Discuss the major arguments of the Human Relations Theory of Elton Mayo.

5. Explain the ecological approach of Fred W. Riggs with critical evaluation. 11

Or

Discuss the differences between Diffracted model and Fused model.